



CRUISE COMMERCE

Newsletter | Autumn Issue | 2020

## YOUR CRUISE COMMERCE TEAM



From left to right: Lisan Lommen, Jolande van Vliet, Roderik van Veelen, Marthe Hofstede, Linda Esveld, Nikola Vracar, Annemarie Visser

Despite a challenging year for all of us within the travel industry, we refuse to become pessimistic and move full force ahead with new opportunities. Ready and at your service from Cruise Commerce:

**Roderik van Veelen** - Director

**Linda Esveld** - Sales Manager

**Nikola Vracar** - Sales Manager

**Annemarie Visser** - Sales & Marketing

**Marthe Hofstede** - Sales Support & Reservations

**Lisan Lommen** - Product & Operations

**Jolande van Vliet** - Finance & Administration

## **New Website!**

After nearly 5 years existence of Cruise Commerce, it was time to refresh our website. The current situation allowed us the time for a complete makeover. We now included an easier way for you to send us a charter request. Please have a look yourself: [www.cruise-commerce.com](http://www.cruise-commerce.com).

# **From the Rhine to the Moselle Presenting the ms Diamond\*\*\*\*\***



## **Flexible allocation conditions for 2021!**

**The 135m ms Diamond was built in 2007 and refurbished in 2018, offers many unique innovations. Whether you would like to relax on the sun deck or stay active in the gym, feel free to explore the many possibilities on board the spacious three-deck**

**ship. Get in touch for our full charter or flexible allocation availability and let your guests enjoy a luxurious cruise in 2021!**

## Available Routes for Flexible Allocation

### Majestic North Rhine

Day	Destination	Country	Arrival	Departure	Excursion
1	Mainz	Germany	-	21.30	
2	Cologne	Germany	8.00	14.00	Majestic Cologne
3	Dordrecht	The Netherlands	6.00	12.00	Kinderdijk Dutch Windmills
	Rotterdam	The Netherlands	13.30	19.30	Modern Metropole Rotterdam
4	Amsterdam	The Netherlands	3.30	22.00	Amsterdam Canal Cruise
5	Arnhem	The Netherlands	8.30	-	Cultural Arnhem
6	Düsseldorf	Germany	7.30	18.00	Charming Düsseldorf
7	Koblenz	Germany	8.00	14.00	Two Rivers City Koblenz
	Passage Lorely		Approximately 18.00		
8	Mainz	Germany	0.00	-	
Season		Embarkation		Disembarkation	
High		12-Jun		19-Jun	
High		10-Jul		17-Jul	
High		31-Jul		7-Aug	
High		21-Aug		28-Aug	
High		11-Sep		18-Sep	
Middle		2-Oct		9-Oct	
Late		23-Oct		30-Oct	

### A taste of the Moselle

Day	Destination	Country	Arrival	Departure	Excursion
1	Mainz	Germany	-	23.00	
2	Koblenz	Germany	13.00	19.00	Two Rivers City Koblenz
3	Bernkastel-Kues	Germany	12.30	19.00	Bernkastel & Wine Tasting
4	Trier	Germany	7.00	19.00	Roman City Trier
5	Traben-Trarbach	Germany	8.00	22.00	Tranen-Trarbach in the Moselle Valley
6	Cochem	Germany	7.00	-	Romantic Reichsburg Castle
7	Boppard	Germany	6.00	12.00	Boppard on the Rhine
	Passage Lorely		Approximately 14.00		
	Kaub	Germany	15.00	18.00	
8	Mainz	Germany	1.00	-	

Season		Embarkation		Disembarkation	
High		19-Jun		26-Jun	
High		3-Jul		10-Jul	
High		24-Jul		31-Jul	
High		14-Aug		21-Aug	
High		4-Sep		11-Sep	
High		25-Sep		2-Oct	
Middle		16-Oct		23-Oct	

## Romantic South Rhine

Day	Destination	Country	Arrival	Departure	Excursion
1	Mainz	Germany	-	21.30	
2	Cologne	Germany	8.00	14.00	Majestic Cologne
3	Dordrecht	The Netherlands	6.00	12.00	Kinderdijk Dutch Windmills
	Rotterdam	The Netherlands	13.30	19.30	Modern Metropole Rotterdam
4	Amsterdam	The Netherlands	3.30	22.00	Amsterdam Canal Cruise
5	Arnhem	The Netherlands	8.30	-	Cultural Arnhem
6	Düsseldorf	Germany	7.30	18.00	Charming Düsseldorf
7	Koblenz	Germany	8.00	14.00	Two Rivers City Koblenz
	Passage Lorely		Approximately 18.00		
8	Mainz	Germany	0.00	-	

Season		Embarkation		Disembarkation	
High		12-Jun		19-Jun	
High		10-Jul		17-Jul	
High		31-Jul		7-Aug	
High		21-Aug		28-Aug	
High		11-Sep		18-Sep	
Middle		2-Oct		9-Oct	
Late		23-Oct		30-Oct	

*\*Above schedule is subject to change. Timings & excursions are not final and are merely an example.*



All full charter opportunities are available up until  
12.06.2021 - get in touch to find out more!

Contact us today!

Our 2022 program will be launched shortly - stay tuned!

## Did you know?

### The history of the Main-Danube Canal



The Main-Danube Canal is an important canal connecting the Danube and Main rivers. Because the Main is a tributary of the Rhine, the Rhine is also connected with the Danube. This allows you to sail from Rotterdam via the Rhine, the Main-Danube Canal and the Danube to the Black Sea. The canal is 171 kilometres long. The canal connects the Main at Bamberg to Dietfurt. The remainder of the canal is formed by the river Altmühl, which has been straightened (channelled) from there to make it navigable. At Kelheim, the Main-Danube Canal is connected to the Danube. Cities close to the canal are Nuremberg, Fürth and Erlangen.

Plans to dig a canal between the Main and the Danube go back centuries. There were already plans to dig a canal in Charlemagne's time, but technically this was not yet possible. A precursor to the canal was dug in the 19th century, but it was

very narrow and shallow, so it was not often used. The current canal was created between 1962 and 1992. There are 16 locks which can be found in the canal. The difference in height between the Main at Bamberg and the Danube at Kelheim is about 138 meters. This height difference is bridged by using the below locks:

Bamberg, Struellendorf, Leerstetten, Berching, Forchhei, Hausen, Eckersmühlen, Dietfurt, Erlangen, Kriegenbrunn, Hilpoltstei, Riedenburg, Nuremberg, Eibach, Bauchhausen and Kelheim

A special consequence of the channel is the distribution of animal species. The canal allows animal species from the Western European rivers to swim to Eastern Europe (and vice versa), while they could not before. For example, the Danube bream, a type of fish that was only found in the Danube, ended up in the Rhine.

## River Cruising in 2020



### **An interview with a crew member of River Catering**

#### **How do guests react to the situation on board?**

The guests are very much aware about all the measurements, and before the trip starts, the tour operator makes sure that the guests are briefed in either written or verbal form about the measurements which are mandatory to be followed onboard. As they know it is for their own safety, their reactions are positive. They are ensured that on-board the ship, they will be well protected due to the high hygiene standards.

#### **How is the situation for the crew?**

Crew adjusted and reacted very positively to all the measures which were agreed to and implemented by the company, governments and different countries where the ship sails through, and they follow all the rules and regulations. Considering that the ship was always a place where the hygiene was on high standard, and the crew was very much used to it, it was easy for them to adapt.

#### **What is it like in the different harbours?**

The situation changes constantly. Updates are received in real time from our Head Office in Basel and Limassol, and we also follow the recommendations of the authorities. For example, France was no longer a high risk country. However, recently there were a lot of restrictions imposed for the area of Paris and surrounding areas. Some ports of call from the lower Danube are also restricted for the time being, due to the high number of cases in the Balkan countries.

### **What are the basic rules and how are they implemented?**

Every morning each crew member and all guests must have their temperature taken, there are signs placed all over the ship with information about Corona prevention, also public areas such as restrooms, the library and the fitness room are temporarily locked, the desk at the reception is protected by a glass window, all surfaces are disinfected with a special disinfectant every hour and there is no buffet available for lunch at this stage. As an example, the breakfast proceeds as follows: there is buffet style breakfast, but the guests are not touching any of the food or kitchen equipment, all this is done by a waiter who is equipped with gloves and a mask. There is also a "one way" circulation around the buffet, and a physical distance of 1,5 m must be kept between the guests.

### **How do guests go on excursion and how do they experience it?**

The groups are made smaller, and if there is a bus tour, the guests are also wearing the mask inside the bus. We ensure that there are enough seats in order to keep the physical distance inside the bus. Each guest receives one audio guide system per trip and may only be used by this guest. These devices are disinfected daily. In order to avoid crowding, the cruise director calls each group separately to go on a guided tour.

## **Cruise Commerce**

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